



Welcome to your luxury suite in Primrose Cottage. We do hope that your stay will be relaxing, enjoyable and safe; we will do everything we can to make it so.

Please ensure the safety of yourselves, other guests and us, by adhering to Government Guidelines on COVID-19 infection controls and social distancing at all times.

Your suite has been prepared and cleaned in line with best practice. You have your own parking space and front entrance separate from other guests; your sanitised key in in the door lock. You will asked for a non-contact temperature check on arrival.

In your personal lounge you will find tea/coffee making facilities together with a supply of crockery & cutlery, a fridge with water & milk, satellite TV with remote control, welcome booklet, local information, breakfast menu and choice sheet. Used items should be left outside for cleaning & replacement.

The power socket includes USB sockets for phone/device charging. The password for the Wi-Fi is on a wall notice; if you have any issues with logging on to Primrose Cottage Guest, let us know.

In the bedroom you will find a luggage rack for your suitcase, internet radio with USB device charging point and hairdryer.

Provided for your personal use in the bathroom are complementary toiletries and weight scales. In order to reduce our environmental impact towels, etc, are to be re-used; in the event that you would like them changed please let us know at breakfast time and leave them outside your door.

Breakfast will now be served in your suite at an agreed time. Please complete the menu choice and submit online before 9pm each evening for the next day. Breakfast trays will be brought to your door and we ask you to leave the trays and used items outside your door afterwards.

Hand sanitizer gel is available in the entrance walkway; disinfectant wipes are supplied near the tea/coffee making facilities. Should you wish, a supply of disposable gloves for cleaning are available on request, together with face masks, if you've forgotten to bring them with you.

These are unusual times but we are in the 'new normal'. We trust you will enjoy your stay with us; please let us know if there is anything else we can do to assist you or if you have any suggestions to help us improve our offering to you.